FAMILY-CENTRED CARE (FCC)
RECOMMENDED RESOURCES
Introduction

CMNRP’s Family Advisory Committee is promoting Family-Centred Care (FCC) among perinatal organizations within Champlain and South East LHINs. In FCC, all activities are centred on the principal unit of patients and their families. The FCC mindset involves a shift in perspective: care is provided with the family, not for the family.

The following list of resources have been reviewed and selected by members of CMNRP’s Family Advisory Committee, in an attempt to provide high quality, academic resources to help our partner organizations start their journey or continue along the path to providing family-centred care in their perinatal departments. All resources can be obtained by contacting France Morin (fmorin@cmnrp.ca) or Lauren Rivard (larivard@cmnrp.ca).

Reports


Videos

Dr. Tony DiGioia Discusses Patient & Family Centered Care –IHI Open School
http://www.pfcc.org/openschoolvideo/

My PFCC – PFCC Innovation Center of UPMC
http://www.pfcc.org/my-pfcc/

Patient and family centred care: Why it matters and how to practice it – IHI Open School
Recommended Resources

https://www.youtube.com/watch?v=7g-SI7DO1rQ

Say This – Not That
https://www.youtube.com/watch?v=r842YIpap-nQ

Wendy Camlin, Director of Obstetrics, Magee Womens Hospital
https://vimeo.com/75794038

Websites

Institute for Patient- and Family-Centered Care
http://www.ipfcc.org/

PCFF Innovation Center - Patient and Family Centered Care Methodology and Practice
http://www.pfcc.org/what-is-pfcc/

The Health Foundation - Person-Centred Care Resource Centre
http://personcentredcare.health.org.uk/

Patients Canada
http://www.patientscanada.ca/

Picker Institute
http://pickerinstitute.org/

Planetree
http://planetree.org/

The Institute for Healthcare Improvement – Person- and Family-Centered Care
http://www.ihi.org/Topics/PFCC/Pages/default.aspx

The King’s Fund, Patient and Family-Centred Care toolkit
http://www.kingsfund.org.uk/projects/pfcc

Canadian Institute for Health Information – Patient experience
**Books**


**Articles**


Family-Centred Care: A Framework for Putting Families First

Recommended Resources


Additional Resources


